



CMMI DEV & SVC Appraisal

CMMI®-DEV (Capability Maturity Model Integration for Development Version 1.3) is a well-known industry recognized model developed at Carnegie Mellon University (CMU). CMMI Institute to propel process improvements in systems engineering and software engineering. The model provides a well-structured path to process improvement leading to process excellence which in turn leads to delivery excellence and customer satisfaction.

CMMI for Services model can help these service domain organizations in improving their processes.

CMMI Assessments only bring out findings that identify strengths and weakness of the organization. Hence the organization can use the CMMI Assessment Findings Presentation to consolidate the process improvements on a sustainable basis.

CMMI for services (CMMI-SVC) model is for:

CMMI-SVC model is applicable to any service Industry:

- + BPO.
- + Telecom.
- + Information Technology.
- + Hospitality.
- + Health Care.

SCAMPI A

The Standard CMMI Appraisal Method for Process Improvement (SCAMPI) is designed to provide benchmark quality ratings relative to the CMMI models.

A SCAMPI Class A appraisal, is the detailed method of conducting appraisal within the context of the CMMI model.

When an organization has implemented a planned set of process improvements and needs to formally benchmark its process within the context of the CMMI model SCAMPI A is the only appraisal method that provides a recognized CMMI Maturity or capability Level rating.

The SCAMPI A activities are:

- + Planning the Appraisal.
- + Selecting appraisal team members.
- + Performing a Readiness Review.
- + Conducting appraisal team training.
- + Evaluating each of the applicable CMMI Process Areas, Goals and Practices.
- + Identifying the organizational strengths and weaknesses relative to the CMMI model.
- + Presenting and documenting appraisal findings.
- + Filing results with the CMMI Institute.

SCAMPI B

SCAMPI B is often carried out when an organization needs to accurately evaluate its progress towards a targeted CMMI maturity level.

A SCAMPI B is called for when an organization needs to evaluate its progress towards a target at a lower cost than a SCAMPI A. SCAMPI B appraisals provide detailed findings and demonstrate the evaluated practices would be rated as satisfactorily implemented in a SCAMPI A appraisal.

The SCAMPI B activities are:

- + Detailed findings that describe the strengths and weaknesses of your organization's process within the context of the CMMI model.
- + Practice characterizations indicating the likelihood that the examined practices would satisfy the goals and meet the intent of the CMMI.

- + Evaluating each of the Process Areas, Goals and Practices using a combination of interviews, artifact reviews and demonstrations.
- + Providing detailed findings to the sponsor.

SCAMPI C

SCAMPI C is often carried out for developing an in-depth understanding of your current state of process performance. SCAMPI C does not result in a CMMI rating. SCAMPI C is used a quick reference for self assessment of process adequacy.

The outputs of the SCAMPI C include gap analysis between the organizational process and CMMI practices, findings, recommendations, suggestions for improvement.

The SCAMPI C activities are:

- + Appraisal planning.
- + Interviews with a broad cross-section of practitioners.
- + Description of strengths and weaknesses.
- + Each Process Area analysis done by practice-by-practice.
- + Recommendations for improvement.
- + Plan for Process Improvement.



Few of our clients:

Analogics Tech India Ltd, SRISYS INC, Chengdu Rongwei Electronic Technology Co., Ltd, Chengdu Zvan Technology Co., Ltd., Kastech Software Solutions India Private Limited, Qingdao Hairong Xinda Technology Co., Ltd., Hebei EasyData Information Technology Co., Ltd., C-TEL INFOSYSTEMS Pvt. Ltd., Acute Informatics Pvt. Ltd., ESN Technologies (India) Pvt. Ltd., Bodhtree Consulting Limited, Vupadhi Techno Services Private Limited, Service Technology Co., Ltd., Xi'an IPI Information Technologies Co., Ltd.,

Wissen Infotech Private Limited, Qingdao LEXIN Technology Co., Ltd., Shenzhen Longjishun Industrial Development Co., Ltd., Beijing Bright Future Technology Co., Ltd., Guizhou Yunteng-zhiyuan Sci_tech Development Co., Ltd., Wise Men Consulting Service India LLP. RAMINFO LIMITED, Scanpoint Geomatics Ltd. Qidi Wanzhong Internet Technology (Beijing) Co., Ltd., ANHUI WANZTEN POSTS AND TELECOMMUNICATIONS CORPORATION, BPA Services LLC, Yantai Unicair Communication Technology Co., Ltd., Qingdao Blue Sea Soft Communication Information Technology Co., Ltd.





Testimonials



"Thanks a lot Dr.V.C & Team I would like to inform that you have been a wonderful Lead Appraiser that we have come across who is very approachable. You have also contributed to us greatly by your knowledge on the subject to guide us in the right direction. I sincerely wish to thank you once again from Analogics Tech India Ltd one of your most satisfied customer."

- Surender Reddy Maram, *Managing Director at Analogics tech India Ltd.*



"I am very happy to note that we have successfully completed our appraisal program for BPA Services Inc. It was a very well organized and structured assessment that helped us in timely completion of CMMI audits & interviews. Thank you Dr.V.Chandrasekhar for your support, guidance and driving the entire appraisal team as a Lead appraiser to achieve the results together. We appreciate your insights and valuable suggestions as an outcome of SCAMPI A appraisal and they mean a lot to us to improve our business and process. As part of SCAMPI A appraisal. Your expert feedback comments helped us in facilitating the continual process improvement and your suggestions to apply our learnings more rigorously in our day today business is very well received and some of them already started paying off in streamlining our operations that would ultimately help us achieve our organization goals i.e. customer satisfaction and project profitability. Overall, I would say it was a wonderful experience having you as our CMMI Lead Appraiser. We highly recommend and look forward to working with you in future again. Overall, I would say it was a wonderful experience having you as our CMMI Lead Appraiser. We highly recommend and look forward to working with you in future again."

- Chandra V. Edara, *CEO, BPA Services.*